



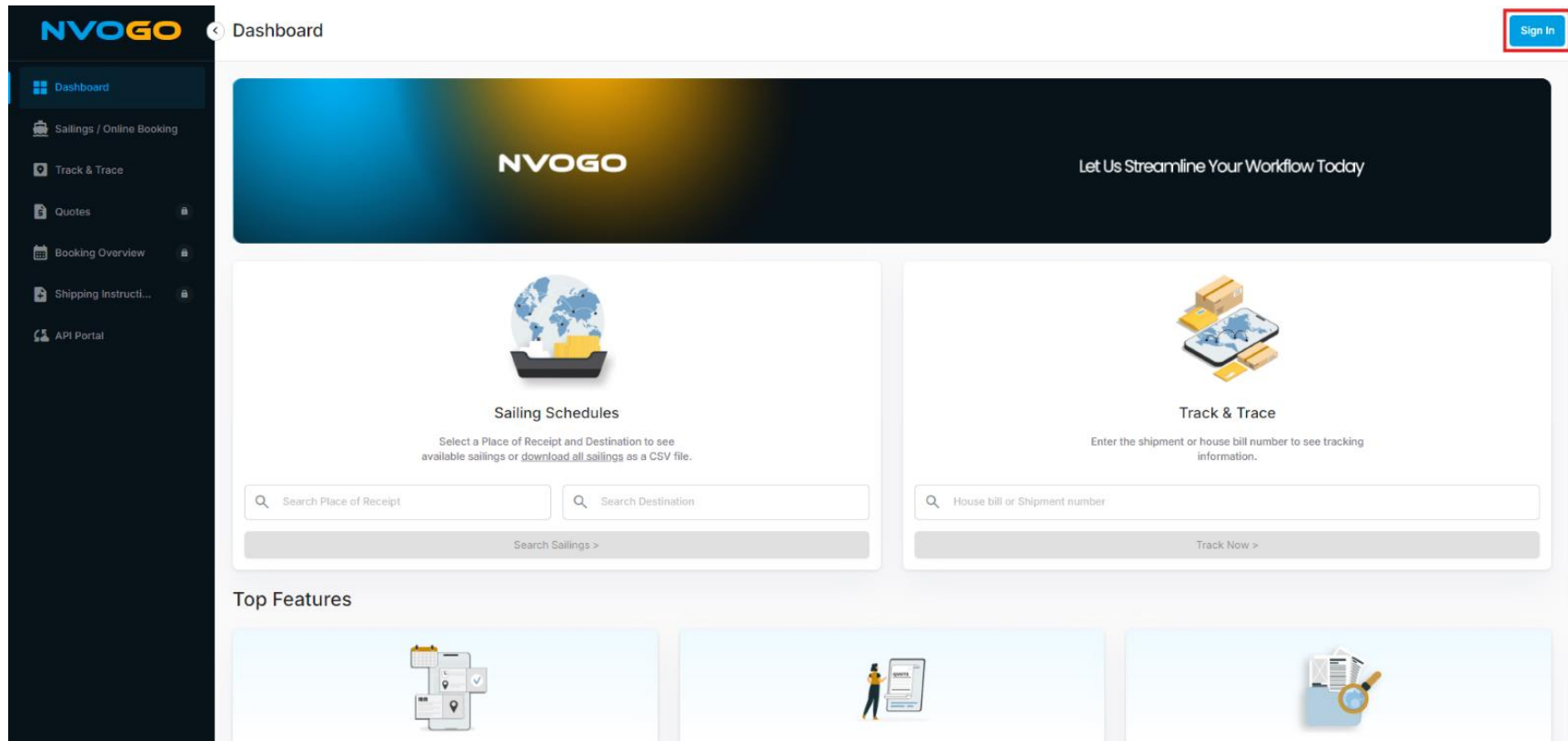
## NVOGO Account Manual

### How to Reset the Password of Your NVOGO Account

This manual explains how to reset the password of your NVOGO user account.

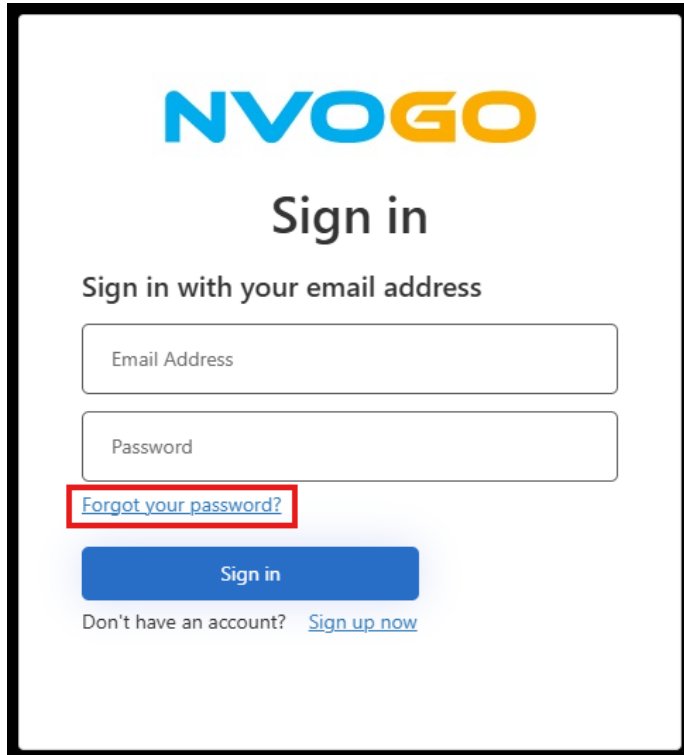
## 1. Go to the Login Page

- Click directly on this link: <https://nvogo.nvoconsolidation.com>
- Or visit the NVOGO portal and click on **Sign In** at the top-right corner of your screen



## 2. Start the Password Reset Process

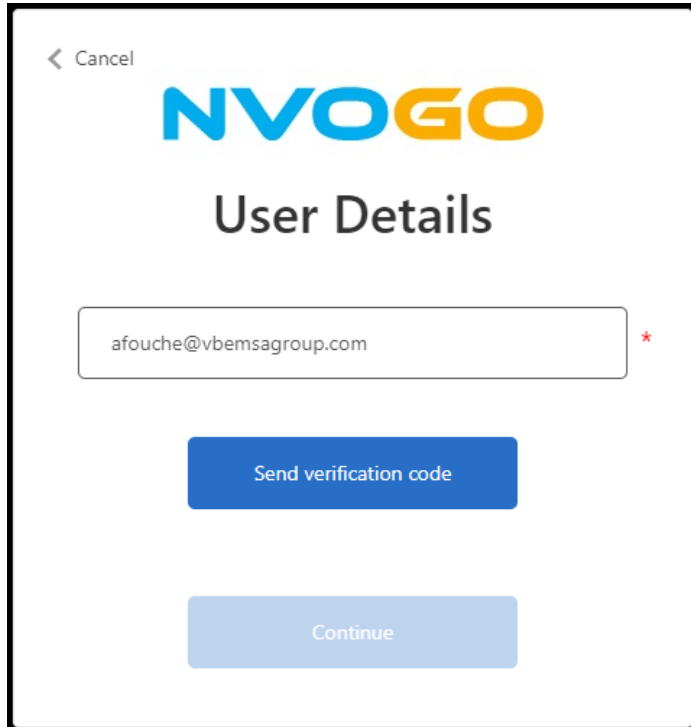
- On the login page, click **Forgot your password?**



The screenshot shows the NVOGO Sign in page. At the top is the NVOGO logo. Below it is the text "Sign in". Underneath is the instruction "Sign in with your email address". There are two input fields: "Email Address" and "Password". Below the "Password" field is a link "Forgot your password?" which is highlighted with a red rectangular box. Below the link is a blue "Sign in" button. At the bottom, it says "Don't have an account? [Sign up now](#)".

### 3. Enter Your Email Address

- Enter the **username or email address** linked to your NVOGO user account
- Click **Send verification code**

A screenshot of the NVOGO 'User Details' screen. At the top left is a back arrow and the word 'Cancel'. The NVOGO logo is centered at the top. Below it is the title 'User Details'. A text input field contains the email 'afouche@vbemsagroup.com' and has a red asterisk to its right. Below the input field is a blue button labeled 'Send verification code'. At the bottom is a light blue button labeled 'Continue'.

< Cancel

**NVOGO**

User Details

afouche@vbemsagroup.com \*

Send verification code

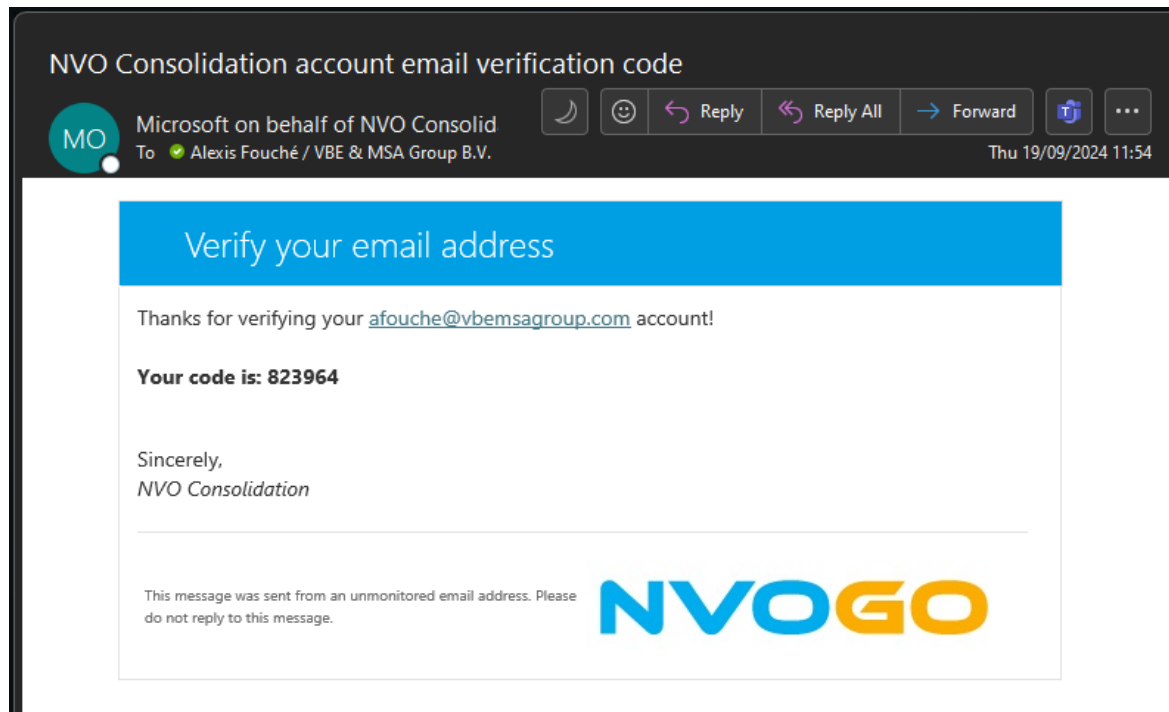
Continue

#### 4. Check for the Verification Code

- A message will appear:  
"Verification code has been sent to your inbox. Please copy it to the input box below."
- You will also receive an email with a verification code

⚠ No email will be sent if the entered email address is not linked to a valid NVOGO account

✅ Check your spam folder if you don't see the email



## 5. Enter the Verification Code

- Copy the **verification code** from the email
- Paste it into the input field
- Click **Verify code**

[← Cancel](#)



### User Details

Verification code has been sent to your inbox. Please copy it to the input box below.

\*

\*

Verify code

Send new code

Continue

## 6. Set a New Password

- Enter your **new password**
- Click **Continue**

You will now be logged into NVOGO with your new password.